

# GENERAL AND SPECIAL CONDITIONS OF SALE

# WINTER / SPRINGG / SUMMER / AUTUMN 2024 CATALOGS

#### **INSCRIPTION**

Registering for one of our rentals implies **membership to Camping de la fôret** for 06¢ and acceptance of its general conditions of sale. To be valid, any registrations request must be accompanied by the payment of a **deposit** to TLC Vacances, corresponding to 30% of the rental amount with a minimum of 150¢. The balance of the order must be paid no later than 40 days before the start of the rental. Failure to respect this deadline for payment of the balance could be considered as a cancellation on the part of the subscriber, who will therefore incur cancellation fees according to the scales provided.

#### PRICE

Our brochures are the subject of the greatest attention, however, some cases of errors may occur after printing. All prices, dates and characteristics appearing in our brochures and their annexes must be confirmed at the time of registration. The prices indicated have been established in depending on the economic conditions and taxes in force on July 1, 2023. However, in the event of a variation in these economic conditions, these prices are subject to revision no later than 30 days before the date of departure (except increase in tax taxes). In this case, the justification for the changes interventions will be provided to the user upon simple request. If the increase in prices is greater than 12%, the subscriber retains the option of canceling his or her subscriptions free of charge. Stay within 7 days, from the first presentation of the letter from Camping de la forêt be required to delete all or part of the exclusion of all damages and interest, releases Camping de la fôret from any liability when cancellation is imposed by the failure of a supplier of Camping de la fôret, circumstances of force majeure, security reasons. The rental price being established as a flat rate, no deduction cannot be demanded by a participant who deprives himself of his fact of any service whatsoever.

#### **INFORMATION**

**Catalog photos** : the photos are for illustrative purposes only, they give an overview of the surroundings and residences. They have no contractual nature, the subscriber may be accommodated in accommodation different from the photos represented.

**Tourist information** : Information concerning activities in tourist resorts, towns and sites is given for information purposes only, under all circumstances. Reserve (inquire the Tourist Offices) ; they do not involve any the responsibility of Camping de la fôret.

## WELCOME

Arrivals are made according to the information specified on the voucher. Accommodations must be vacated before 10 a.m. on the day of departure except weekends (departure between 4 p.m. and 5 p.m.). Any arrival or departure outside the scheduled times or days must be subject to prior agreement from Camping de la föret. Without his agreement, any departure after 10 p.m. will be subject to the billing of a supplement equivalent to at least a day stay.

On arrival, the holidaymaker must present their voucher to our receptionist. Of stay, give a deposit check (not returned if the rental is not left clean) and pay the amount of tourist tax.

The amount of the deposit :  $300 \in$ 

Inventory : To reduce the wait of arrival, the vacationer will not necessarily be accompanied until their rental. It will be the same when he leaves. On arrival, the holidaymaker must check the cleanliness of the rental, the inventory, and in all cases provide our receptionist with the "Inventory" form, duly completed an signed.

Failure to comply with this clause engages the responsibility of the vacationer. It clears that of Camping de la fôret and would make all observations obsolete, subsequent claims.

Capacity : Accommodation the number of people must under no circumstances exceed the capacity of the accommodation when the accommodation has two numbers of people, example studios  $\frac{3}{4}$  people, the 1<sup>st</sup> digit indicates the number of people, recommended for better comfort, the 2<sup>nd</sup> indicates the capacity maximum of 3 adults and 1 child under 12 years old. In all cases, the number exact number of participants and their age must be specified when registering. Anyone beyond the planned capacity will be refused access.

#### ANIMAL

Guest must bring a basket or blanket. The presence of animals being strictly prohibited on beds and cushions. Category 1 and 2 animals are prohibited.

A maximum of one small pet is tolerated in the authorized sites specified in the catalog. **He must never be left alone in the rental. It must be specified on the registration form**. He must be up to date with health conditions (vaccination record required), be kept on a leash, and not cause any harm to the environment (cleanliness and the neighborhood).

#### ASSURANCE

The subscriber is required to insure himself against the risks inherent in the occupation accommodation (theft, loss or damage to his personal property) as well as the damage which be could cause to the equipment of the property given for rental or damage that it could cause due to its negligence.

Cancellation insurance interruption of stay 2% of the amount of the stay with a minimum of  $20\varepsilon$ . This is optional and must be purchased when booking.

### **MODIFICATION / CANCELLATION**

Any modification of an element of the reservation, less than 30 days from departure, will incur a fee of 25  $\!\!\!\! \in.$ 

In the event of partial or total **cancellation** of the order, cancellation compensation will be charged, according to the following scales (with a minimum of  $50 \in$ ):

- From acceptance until 60 days from the start of the stay......15 %
- From 44 days to 15 days from the start of the stay......50 %
- Less than 7 days before the start of the stay......100 %

Any cancellation must be notified in writing to Camping de la fôret within 48 hours following the occurrence of the event.

To be admissible, any complaint must be sent to Camping de la fôret by registered mail (accompanied by any supporting documents) within 21 days after the date of the end of you stay.

REGISTERING IN ONE OF OUR RENTALS INVOLVES COMPLETE AND UNRESERVED ACCEPTANCE OF THESE PRESENTS REGISTRATION CONDITIONS